**Carbon Reduction Plan (PPN06/21)**

Supplier name: Totally plc

Emission reporting year: 2023/24

Publication date: September 2024

Revised publication date: March 2025

**Commitment to achieving Net Zero**

Totally is fully committed to supporting the NHS Net Zero agenda, aligning with NHS England’s targets to achieve Net Zero for direct emissions (NHS Carbon Footprint) by 2040 and indirect emissions (NHS Carbon Footprint Plus) by 2045.

**Baseline Emissions Footprint**

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

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| **Baseline Year: 2020** |
| **Additional Details relating to the Baseline Emissions calculations.** |
| Totally has a number of separately registered subsidiary companies within the Group, and these are detailed within the report.As we continue to support the NHS and other healthcare partners, our subsidiaries do occupy a number of sites within hospitals and clinics across the UK and Ireland and we are not directly responsible for energy costs in 98% of these satellite sites. We do continue to work with our partners to look at ways that we can support initiatives to reduce our carbon footprint as well as reducing our energy consumption.Totally implemented the SECR requirements in the year, and the results are shown below.We are proud to say, for 2020/21 we achieved 100% verifiable data coverage with no estimations required. |
| **Baseline year emissions: 2020/21** |
| **EMISSIONS** | **TOTAL (tCO2e)** |
| **Scope 1** | 76.8 |
| **Scope 2** | 114.5 |
| **Scope 3****(Included Sources)** | 112.9 |
| **Total Emissions** | **304.11** |

**Current Emissions Reporting**

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| **Reporting Year: 2023/24**A financial boundary has been applied for the purposes of the reporting. All consumption data used for SECR has been estimated to achieve 100% data coverage. |
| **EMISSIONS** | **TOTAL (tCO2e)** |
| **Scope 1** | 74.78  |
| **Scope 2** | 90.06 |
| **Scope 3****(Included Sources)** | 125.03 |
| **Total Emissions** | 289.87 |

**Emissions reduction targets**

In order to continue our progress to achieving Net Zero, we have adopted the following carbon reduction targets:

We are committed to identifying ways to support the reduction of our carbon footprint and although the majority of our costs are people related, we continue to seek new ways to reduce our impact on the environment.

A register of energy efficiency measures / action plan is being compiled (following ESOS Phase 3) with a view to implementing these measures by 2026/27. No new major energy efficiency actions were undertaken during the period. However, we are now exploring an environmental accreditation as part of our journey towards net zero. This also includes completing the Evergreen Sustainable Supplier Assessment.

**Carbon Reduction Projects**

**Completed Carbon Reduction Initiatives**

The following environmental management measures and projects have been completed or implemented since the 2019 baseline.

We are committed to identifying ways to support the reduction of our carbon footprint and although the majority of our costs are people related, we continue to seek new ways to reduce our impact on the environment.

We continue to play our part in addressing climate change. We maintain a register of energy efficiency measures (ESOS Phase 3) and seek to implement these measures by 2026. Some notable ways through which we seek to reduce emissions and promote sustainability include:

* Energy efficiency in our IT: Optimising data centre operations by improving cooling systems and using energy‑efficient hardware; increasing virtualisation and use of cloud computing.
* E-waste reductions and recycling: Proper disposal and recycling of electronic waste using only licensed providers.
* Telecommuting and remote working: We have retained a hybrid working model post pandemic, supported by a move from paper-based to digital processes, which helps reduce our commuting-related emissions, reduces paper waste and helps streamline our operations. In addition, the business will make better and safer use of GAI – where it can be used to improving patient access/choice and reducing touchpoints or unnecessary travel.
* AI and machine learning for efficiency: We are investigating the use of AI algorithms to optimise our operational processes to help with energy consumption and where possible, using predictive analytics to reduce waste and improve resource allocation.

Further information on our initiatives is shown in our Carbon Reduction Plan – 2023/24. A copy is available upon request.

**Future steps**

Data collation actions to support the full disclosure of Scopes 1, 2 and 3 in line with our SECR and ESOS 3 reporting were reported in June 2024 in line with Government deadlines and we are now in the process of developing an action plan to support ESOS 4 by 5 December 2024.

Totally intends to achieve overall net zero emissions for Pillars 1 and 2 by the end of 2040 and will implement a phased approach, through intermediate targets and steps to achieve the main objective of net zero by 2045.

**Declaration and Sign Off**

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard[[1]](#footnote-1) and uses the appropriate [Government emission conversion factors for greenhouse gas company reporting](https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting)[[2]](#footnote-2).

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard[[3]](#footnote-3).

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

**Signed on behalf of Totally plc:**

**Signed:** Falu Bharmal

**Date:** 30 September 2024

**Governance:**

This document has been reviewed and approved by the Totally Executive Team September 2024.

**Next review date:** September 2025

1. <https://ghgprotocol.org/corporate-standard> [↑](#footnote-ref-1)
2. <https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting> [↑](#footnote-ref-2)
3. <https://ghgprotocol.org/standards/scope-3-standard> [↑](#footnote-ref-3)